Annual Report

July 1, 2017 - June 30, 2018 & July 1, 2018 - June 30, 2019





Our Mission

Little Flower Children and Family Services of New York, rooted in Catholic tradition and guided by the lives of Saint Thérèse of Lisieux and Saint Peter Claver, transforms caring into action to deliver services, programs and direction to improve the lives of children in crisis, families and the developmentally disabled.

Message from the Board President & Chief Executive Officer

There has been much change and growth at Little Flower Children and Family Services of New York over the last two years. We have established an innovative new NYC Flagship urban campus while deepening our roots at our Wading River campus, Hauppauge hub, and residences. Our programs and services have also been dynamic, adapting to meet the needs of our clients and community so they can reach their full potential.

With the support and guidance of our Board of Directors, we were able to chart the course for change and build an even stronger foundation for Little Flower's future to ensure the well-being of those we serve.

At the center was a successful completion and implementation of a three-year strategic. Not only did the plan help us focus our efforts, it also helped us erect the framework for future growth. Such growth came in the form of:

- A greater partnership with St. John's Residence for Boys through an affiliation
- The opening of new residences for our individuals for developmental disabilities
- A flourishing culture of staff development and recognition
- Achieving Sanctuary certification
- Newfound and rekindled relationships with our elected officials, partners, donors, and peers

And, to tie it all together was our celebration of Little Flower's 90th Anniversary. We took this opportunity to reflect on our history, honor past leadership and recommit ourselves to our mission of transforming caring into action. In over 90 years, Little Flower's team of leaders, child welfare specialists, therapists, direct support professionals, and operations staff across the agency has helped promote wellbeing for thousands of people so that they can best reach their potential.

We look enthusiastically to the next 90 years and continuing our work of providing sturdy foundations and layers of support for children, families, and individuals with developmental disabilities. And, we look forward to partnering with all of you as we continue our mission of transforming caring into action.



Leonard Scioscia President Board of Directors



Corinneffammons

Corinne Hammons Chief Executive Officer

About Little Flower

Little Flower Children and Family Services of New York is committed to improving the well-being of children, families, and individuals with developmental disabilities across New York City and Long Island so that they can reach their best potential.

Our staff of over 600 people work to build well-being by providing foster boarding home care, residential treatment care, adoption services, services for people with developmental disabilities, and medical and mental health services and coordination.

We are proud to have helped so many find safety and stability during 2017-2018 and 2018-2019. Here are a few of the highlights:



Served 889 children in loving foster families



Helped 80 children find their forever families through adoption



Helped 412 children return to their own families



Served 180 children in the Bridges to Health program



Helped 383 adults with developmental disabilities lead more rewarding lives



Housing

Career



Cared for 173 children in the Residential Treatment Center



Helped 507 children access critical care through the Health Homes program

Last year was a special year for Little Flower – it was our 90th Anniversary! 90 years ago, our work began with providing a safe and nurturing environment for neglected children from Bedford-Stuyvesant.

The organization has grown immensely since 1929, expanding services to thousands of individuals each year – people with developmental disabilities, children living full time at the residential treatment center on the Monsignor John T. Fagan campus and children and families experiencing troubled times across New York City and Long Island.

In our 90 years, we are proud to have helped over 5,000 children find their forever homes through adoption. The first adoption took place in 1957 and the Foster Boarding Home program also began that decade.

In the 1970's, Little Flower was one of the first organizations to respond to the Willowbrook crisis by opening our first home for adults with developmental disabilities. We are proud to say that some of those residents are still with us! Since then, we have opened 11 homes for individuals with developmental disabilities.

In the last 20 years the Wading River campus grew to include new cottages and programming to best serve the needs of residents, such as music and art therapies and vocational programs like the Culinary Arts program.



Founder, Msgr. Bernard J. Quinn, purchased a farmhouse in Wading River in 1927. His vision gave birth to the Msgr. John T. Fagan campus.

Celebrating 90 Years of Transforming Caring into Action

Most recently we are proud to offer our young adults in foster care greater access to career training through The Emergence ProjectSM (TEP), a youth development initiative that provides job training and paid internships. Our children and families are receiving streamlined care through care coordination. And, our residents with disabilities have more options and opportunities for a better quality of life.

Through change we remain true to the children, families, and adults in our care. We look to the future with great hope to further our mission of transforming caring into action to ensure the well-being of those we serve so that they can reach their full potential.



Staff milestones recognized at the 90th Anniversary celebration



Youth in the Culinary Arts program, in the Residential Treatment Center (RTC), competing in the Junior Iron Chef competition.

Strategic Plan

Three years ago, Little Flower began the process of creating and implementing a Strategic Plan. By the summer of 2019, we successfully met all our objectives, on time and in full.

We came away refocused, always assessing new opportunities to implement our mission by answering three key questions: where are we now, where are we going and how are we going to get there? Some examples from the past three years include:

- Attained New York State 29i licensure, which allows Little Flower to provide mental health services to children in foster care and to those who have aged out of care until the age of 21
- Opened three new residences for individuals with developmental disabilities – Essex House in Nassau County and Rose House and Forest Hills in Queens
- Implemented client engagement surveys for all our major programs. The feedback led to changes like reinstating regular meetings between the Residential Treatment Center and the Union Free School District for uniformity and increasing the practice of assigning the same caseworker to siblings or those in the same foster home to promote consistency for parents and children
- Expanded programs and improved program performance
- Increased investment in staff development
- Operationalized a development plan, with a focus on donor stewardship and retention
- Built and developed meaningful relationships with our peers, community partners, and elected officials



Essex Place Ribbon Cutting Ceremony, L-R, NYS Assemblymember Edward Ra, Chief Executive Officer, Corinne Hammons, and NYS Assemblymember Charles Lavine

We were able to reach our goals in part due to the leadership of the process. Emerging leaders, Chief of Staff, Michelle Amato and Executive Director, St. John's/ VP, Little Flower, Jennifer Horsley worked with teams across the agency to ensure targets were being met on time. Their collaboration and efforts to ensure the success of the plan, while keeping up with the demands of their own workload, was essential to the implementation's success.

Jennifer and Michelle are once again leading the next strategic plan, which began January 1, 2020. We look forward to sharing the results with you upon completion.





Chief of Staff, Michelle Amato

Executive Director, St. John's/ VP, Little Flower, Jennifer Horsley



The Little Flower Union Free School District is located on the Msgr. Fagan campus



Little Flower Albany Night, L-R, Chief Program Officer, Alissa Deakin, NYS Senator Leroy Comrie, Chief Executive Officer, Corinne Hammons, NYS Assemblymember Charles Barron

Sanctuary Certification

After a five-year journey, Little Flower proudly became a certified Sanctuary organization in August 2018.

As a Sanctuary organization, Little Flower is committed to promoting safety and recovery from adversity through the active creation of a trauma-informed community. The entire Little Flower family recognizes that trauma is pervasive in the human experience, which forms the basis of the Sanctuary Model's focus on not only people who seek treatment but also on the people and systems providing treatment.

The five year path to certification, from the Sanctuary Institute at ANDRUS, involved training in the model for all staff and clients at every location. Everyone learned and implemented tools, like the Community Meeting, which is designed to promote feelings identification, a focus on the future rather than the past, and a sense of connection. Community Meetings have become a daily or weekly routine across the agency as have the other tools, such as self-care plans and safety plans, which provide both staff and clients the means to process, manage, and recover from traumatic events.

With the model, we aim to provide the best care for our clients' well-being and a positive work environment for our staff while maintaining a trauma-informed culture that makes it easier to identify stress in our community. Being attentive to these indicators enables us to create a safe and nurturing atmosphere for everyone to flourish.



Sanctuary Kick Off Event

Little Flower's New Home in Brooklyn

Beginning in the Summer of 2018, Little Flower embarked on a move to its new home, the NYC Flagship office, in the historic Pfizer building in Brooklyn. In early 2019 over 140 staff, previously located in offices in Jamaica, Queens and Downtown Brooklyn, moved into the space.

To celebrate the move, we hosted a Grand Opening Ribbon Cutting on April 11, 2019 and were welcomed by NYS Assembly members Maritza Davila and Joe Lentol, Administration of Children's Services (ACS) First Deputy Commissioner Eric Brettschneider and Deputy Commissioner Julie Farber, and peers from the Council of Family and Child Caring Agencies (COFCCA), Collaborative for Children and Families and other partner organizations, donors, families, friends, and the community.

During the Open House, staff led tours to showcase the programs and services offered at Flagship. Visitors were introduced to the foster care program and the various family focused visiting rooms and learned about our programs for individuals with developmental disabilities. They walked through the large open space, getting a feel for the day-to-day operations and the vast array of services that take place on any given day. "At its core, this move is about community. The Flagship site provides opportunities and benefits to all our staff, children and families and the community overall," stated Chief Executive Officer, Corinne Hammons. "This new urban campus offers an open, collaborative space allowing for a better work environment as well as a welcoming and child-focused waiting room and visiting areas. We look forward to furthering our vision of supporting those who rely on us as they transition to their best self."









NYC Flagship Grand Opening, L-R – NYS Assemblymember Joe Lentol, ACS First Deputy Commissioner Eric Brettschneider, COFCCA Assistant Executive Director, Lisa Gitelson, Chief Executive Officer, Corinne Hammons, ACS Deputy Commissioner Julie Farber, NYS Assemblymember Maritza Davila.

After a decade of collaborative planning between both organizations, in Fall 2018 Little Flower entered into an affiliation agreement with St. John's Residence for Boys, an organization serving abused, dependent and neglected young men in the Rockaways.

This partnership allows for increased collaboration to further the missions of each organization, to increase program efficiency and services offered and to broaden those services to a growing base in the communities served.

"St. John's and Little Flower have a long history of shared governance as Father Fagan was Executive Director of both organizations at one time," recalled Paul Garavente, President of St. John's Board of Directors. "This affiliation feels like a natural continuance of that strong connection."

"I am excited about this new chapter in both Little Flower's and St. John's story and anticipate great possibilities for all of the children and families we serve," said Corinne Hammons, Chief Executive Officer of both organizations.



Little Flower Affiliates with St. John's Residence for Boys

In the affiliated structure, St. John's comes under Little Flower's wing, but retains its name, Board, identity, budget, and donors.

In 2019, Jennifer Horsley was appointed Executive Director of St. John's and a Vice President of Little Flower. She has worked steadfastly to deepen ties to the community with quarterly community meetings, partnerships with other organizations like the Queens Law Associates and develop relationships with local elected officials, but most of all, to empower children and families in crisis.

"I am honored and excited to join the St. John's team. I look forward to building on the foundation already laid to further mission and vision of the organization to benefit the young men and their families," added Jennifer.



St. John's resident with his family at the 2019 Annual St. John's Day

Donors

During this time over 1,500 individuals, families, and organizations generously contributed to Little Flower.

We could not fulfill our mission without your support and hope you take great pride in the life changing impact you help make for those we serve!

Mission Society (\$25,000 and Above)

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Left Photo: 2018 Msgr. John T. Fagan Awards, L-R, Board members Barbara C. Kullen, Tom Cullen, Rob Griffith, Howard Nolan, Leonard Scioscia, Keith Fell, Pastor Matt Greco, Corinne Hammons, and Father Peter Garry

Right Photo: 2017 Summer Event, L-R, Board member Rob Griffith, Corinne Hammons, Board members Tom Cullen and Michael Rafferty, and Tara Griffith Rossi Foundation Agency Mr. & Mrs. Ryan Schulke Mr. Kevin A. Seaman Swezey Fuel Oil, Inc. The Jack Fanning Memorial Foundation Ticket to Dream Foundation Tradeweb UBS Business Solutions Ms. Laura Zimmerman



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2018 Msgr. John T. Fagan Awards Service Awardee Mattie Simms with VP, Family Foster Care, Janet Greaves

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2018 Annual Golf Classic Youth Speaker, Ronald, from the Residential Treatment Center

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Susan Lucci and Corinne Hammons with residents of the RTC and Little Flower staff in the Msgr. John T. Fagan memorial garden



Students and families of Packer Collegiate Institute assembling goody bags for Little Flower youth



2017 Annual Golf Classic Honoree David Einbinder with Nancy Engelhardt and Sue Fredericks of One Purpose Performance, and Corinne Hammons



Mercedes-Benz of Smithtown Fill a Car Holiday Donation

Statement of Revenue & Expenses

Revenue Program Services	July 1, 2017 - June 30, 2018	July 1, 2018 - June 30, 2019
Foster Boarding Home Residential Treatment Center Bridges to Health Medical/Mental Health Health Homes Managed Service Coordination Adult Residential Services	\$16,586,336 \$12,664,408 \$3,471,682 \$3,983,506 \$891,325 \$773,631 \$9,241,216	\$16,432,488 \$11,640,203 \$1,917,590 \$4,865,138 \$1,690,102 \$721,678 \$10,767,172
Family Care Day Habilitation Grants	\$2,884,543 \$478,175 \$51,104	\$3,186,061 \$507,514 \$163,697
Total Program Services	\$51,025,926	\$51,891,643
Other Revenue Contributions Fundraising & Special Events, net Other Income Interest & Investment Gain, net Net Assets Released from Restrictions Foster Care Accrual Adjustment* *Potential liability due to government contractors	\$398,841 \$275,975 \$434,849 \$262,498 \$159,429	\$1,030,570 \$175,683 \$628,850 \$23,137 \$155,141 (\$54,872)
Total Other Revenue	\$1,531,592	\$1,958,509
Total Revenue	\$52,557,518	\$53,850,152
Expenses Program Services Foster Boarding Home Residential Treatment Center Bridges to Health Medical/Mental Health Health Homes Managed Service Coordination Adult Residential Services Family Care Day Habilitation Grants Other Program	\$ 15,539,310 \$ 11,394,910 \$ 2,863,615 \$ 4,144,355 \$ 1,082,581 \$ 759,831 \$ 8,902,881 \$ 2,606,300 \$ 555,129 \$ 56,303 \$ 47905 215	\$14,889,456 \$10,549,571 \$1,837,276 \$4,177,437 \$1,098,280 \$546,871 \$9,922,859 \$2,433,763 \$507,337 \$11,837 \$45,974,687
	\$47,903,213	\$4J,774,007
Supporting Services Management and general Fundraising	\$4,833,901 \$718,733	\$6,815,419 \$752,298
Total Supporting Services	\$5,552,634	\$7,567,717
Total Expenses	\$53,457,849	\$53,542,404
Deficit/Surplus	(\$900,331)	\$307,748

Little Flower Board of Directors

<u>Officers</u> Reverend Patrick J. West *Chairman*

Leonard Scioscia President

Thomas K. Cullen *Co-Vice President*

Michael Rafferty *Co-Vice President*

Howard Nolan *Treasurer*

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Executive Team

Corinne Hammons, MPA *Chief Executive Officer*

Michelle Amato, LMSW *Chief of Staff*

Karen Curley, MPA *VP, Development*

Alissa Deakin, LMSW Chief Program Officer

Nilda Diaz, MBA *Chief Financial Officer*

Janet Greaves, LMSW *VP, Family Foster Care*

Jennifer Horsley, MSW *Executive Director, St. John's/VP, Little Flower*

Mary Knox, MSW Senior VP, Services for Adults with Developmental Disabilities

Melinda Konigsberg, Psy.D Senior VP, Mental Health & Medical Services

Michelle Segretto, LMSW, BCBA, LBA VP, Residential Treatment Center

Little Flower is proud to have the Sisters of the Holy Family of Nazareth living on the Monsignor John T. Fagan campus.

> Sister Ellen Zak, CSFN, Local Superior Sister Michelle Bremer, CSFN Sister Theresita Donach, CSFN Sister Agnese Palczynski, CSFN

Help Make a Difference in the Lives of Those We Serve

Want to get involved with Little Flower or learn more about what we do? Here are some ways you can make a difference:

Donate Online: littleflowerny.thankyou4caring.org/donatenow

Stock and Real Estate Gifts:

Make a lasting contribution and receive tax benefits such as charitable income tax deductions and capital gains tax savings by donating appreciated assets.

Leave a Legacy:

One of the easiest ways to support Little Flower is to make a bequest in a Will or designate Little Flower as a beneficiary of an insurance policy, IRA, 401(k), 403(b) or other qualified pension plans. If you have already named Little Flower as a beneficiary, please let us know so that we may have the opportunity to thank you.

Matching Gifts:

Many companies offer matching gift programs to encourage employees to contribute to charitable organizations. Some even provide matching funds to support employee volunteer hours. Most of these programs match contributions dollar to dollar! Check with your company to see if it offers a matching gift program that will match your gift or your volunteer hours to Little Flower. If a program isn't offered, ask to start one!

Workplace Giving:

You may designate Little Flower on your corporate payroll deduction form. Talk to your employer about adding Little Flower as a write-in option.

Host a Donation Drive:

Host a Gift Card Drive or Back to School Drive. These are great ways to give back in a big way. Gift cards are always in need and perfect for the holidays, birthdays, graduations, and so much more. And, filling a backpack with the essentials (notebooks, pens, pencils, flash drives, etc.) can go a long way to help our kids succeed in school. Have an idea for a drive of your own? Give us a call and share your idea with us!

Volunteer:

We rely on the generous donation of time from the many individuals and corporations who help us. We need volunteers for many activities at all our locations.

If you would like more information on how to get involved with Little Flower, please contact Karen Curley, VP, Development at 631-929-6200 ext. 6929.



MediaCom Holiday Backpack Donation Event



Long Island Harley Owners Group arriving on the Msgr. John T. Fagan campus for the Annual LI HOG's Toy Run



The James A. Cullen Memorial Fund check presentation with the Cullen family and Little Flower staff



2018 First Responders Day on the Msgr. John T. Fagan campus, Suffolk County Legislator Sarah Anker (middle) with local police and Little Flower staff



Essex Place Ribbon Cutting Ceremony - A resident and his mother with Corinne Hammons



NYS Senator Monica Martinez on a tour of the RTC



2450 North Wading River Road Wading River, NY 11792 631-929-6200

1324 Motor Parkway, Suite 104 Hauppauge, NY 11749 631-761-6700

630 Flushing Avenue, 3rd Floor Brooklyn, NY 11206 718-526-9150

Little Flower operates 11 residences for people with developmental disabilities in Queens, Nassau, and Suffolk counties.

www.littleflowerny.org

